

# African Spirit Solar (PTY) Ltd

2005/034021/07

## GENERAL TERMS

- Please note that this is a 12V D.C. system with a back-up element.  
(No Eskom registration is required because 99% of the system runs off-grid). No DOE rebate.
- SESSA registration is also not required because we carry a 12 year warranty and honor that ourselves.
- As far as S.A.B.S. is concerned we do not need testing in South Africa. Our producing factories carries an S.A.B.S. mark of approval plus have other quality approved certificates in place such as ISO 9001, BID international quality crown prize, CE, SGS, DIN EN12975-1,2:2006, SOLAE KEYMARK and SRCC.

## TERMS AND CONDITIONS

(Every installation differs from others)

- **A standard installation means:**
  - Standard fittings to install piping manifold to be able to tap into cold water supply and to the hot water feed.
  - One length of 15mm copper pipe.
  - One stopcock to cut the hot water in need of emergency/maintenance.
  - One 12V 18 A/H battery. (No warranty).
  - 4m Cable on element to connect to geyser isolator.
  - Solar Panel to wiring harness 5m cable only.
  - No retrofit can be allowed as conventional geysers are not designed to handle our temperature.
  - If tempering valves to reduce temperature is needed the customer will pay for it.
  - Lagging to cover protruding pipes only on outside of roof.
  - Any pressure reducing equipment needed for system to operate is for the customer's account.
- **Return Policy:**
  - After purchase all products are checked and tested on installation.
  - When installed to customer satisfaction and signed off with the visible proof that it functions–
    - No monies will be paid back.
    - No removal will be done without payment.
    - Re-installation of old system will be charged for.
- **Tampering with Installation:**
  - African Spirit Solar (Pty) Ltd accepts full responsibility for the system and all of its components. Hence the warranty.
  - African Spirit Solar (Pty) Ltd will not be liable for any defects such as blocked strainers on taps. That is the responsibility of the owner. (We cannot service taps or mixers as we didn't install it initially)
- **Payment**
  - All systems must be paid in full before delivery.
  - Once delivered a date and time will be negotiated between the installation teams and the customer to suite both.
  - Additional installation deviations will be negotiated and charged to the customer and paid to the installer before leaving. Parts/Labour.
  - All products remain the property of African Spirit Solar (Pty) Ltd until fully paid for by the customer.